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Code of Conduct for
Business Partners

April 2023

Code of Conduct for Business Partners

A guide on how you do business with Ufinet

1. You are ambassadors for Ufinet
2. You adhere to the law and our corporate policies
3. You are excellent with our clients
4. You safeguard our people, information, and business
5. You treat our business like your own
6. You are exemplary global citizens

#weareufinet

Code of Conduct for Business Partners

1. You are ambassadors for Ufinet

Our business partners are ambassadors for our company, and as such, we expect you to conduct yourselves in a manner that aligns with Ufinet's values, mission, and purpose. We expect our business partners to:

- Act with integrity and honesty in all business dealings
- Represent Ufinet in a professional and positive manner
- Respect the confidentiality of Ufinet's information
- Not engage in any activities that could damage Ufinet's reputation

2. You adhere to the law and our corporate policies

Our business partners must comply with all applicable laws and regulations, as well as Ufinet's policies and procedures, including those related to ABC, AML, and H&S. We expect our business partners to:

- Comply with all local, national, and international laws and regulations
- Respect human rights and protections
- Provide a safe and healthy workplace for their employees

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3. You are excellent with our clients

Our clients are our top priority, and we expect our business partners to provide the same level of service and support that we do. We expect our business partners to:

- Provide high-quality products and services
- Respond promptly to client inquiries and concerns
- Be transparent about your business practices
- Work collaboratively with Ufinet to resolve any issues that arise

4. You safeguard our people, information, and business

We take the protection of our people, information, and business seriously, and we expect our business partners to do the same. We expect our business partners to:

- Protect the health and safety of our employees and contractors
- Safeguard Ufinet's confidential information and intellectual property
- Promptly report any security incidents or breaches to Ufinet

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5. You treat our business like your own

We expect our business partners to treat our business as if it were their own, with the same level of care, attention, and responsibility. We expect our business partners to:

- Strive for excellence in all business operations
- Continuously improve their products, services, and processes
- Be proactive in identifying and addressing potential risks and issues
- Communicate openly and honestly with Ufinet

6. You are exemplary global citizens

As a global company, we recognize the importance of social responsibility and sustainability. We expect our business partners to share our commitment to making a positive impact on the world. We expect our business partners to:

- Respect human rights and promote diversity, equity, and inclusion
- Minimize their environmental impact and promote sustainable practices
- Support their local communities

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Consequences for Violations

Ufinet may refer suspected violations to the appropriate law enforcement or regulatory authorities, which could lead to penalties, fines, and/or imprisonment for employees found liable for violating the law.

If the Business Integrity Committee determines that a third party has not complied with the provisions of this Code, Ufinet will take appropriate action, which may include termination of the third party's contract, initiating proper legal action, and/or notifying the proper authorities regarding the violation.



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